**Non-Functional Requirements**

**Usability**

* Our system will be easy to use by choosing simple mock-up, and we will enhance interface by taking feedback from Stakeholders.
* Reach any function in minimum number of clicks (3 for example).
* If system will delay for any reason, we will produce message to user telling him to wait.
* Button in interface will have Symbols that show the function of that button.
* System should be secure from point of view users, as it provide secure way of payment process.

**Reliability**

* System will handle wrong inputs from stakeholders by 100% every input from user will be checked.
* Percentage of failure will be less than 20%.

**Supportability**

* System can be adapted to different environments and configurations.
* Programmers can add new features and test it no more than one week.
* Re-testing the whole system in one week
* System will be down for maintenance less than 24 hour.

**Performance**

* Response time: maximum operation time will be 1: 30 seconds.
* Scalability: The system will be accept new featured that we would add in future easily and we will cover large scale of places.
* Availability: The system will be available 24 hours a day.